

Water and Wastewater Rate Information

The rates listed below are effective January 1, 2020.

For a complete list of rates, please visit our website at: <http://www.morgan-hill.ca.gov/DocumentCenter/View/17446>

| Water Rates | January 1, 2020 | |
|--------------------------------|----------------------------------|---------------------------------|
| Monthly Base Rate: | \$31.14 – Residential | |
| Consumption Cost | \$2.57 per unit | 1 Unit = 748 gallons |
| Valley Water Pass Through Cost | \$0.14 per unit | |
| *Booster Station Fees | \$2.56 fixed with \$.11 per unit | *In geographical locations only |

Residential Wastewater Information

Wastewater rates are set according to customer's actual winter usage history. Rate is based on prior monthly winter average water use during the 3 consecutive winter months when the least water was consumed city-wide. For new customers without a winter average in that home, the single-family rate assumes a winter average of 8 units, and the multi-family rate assumes a winter average of 4 units. Wastewater fees are \$4.55 per unit plus a base charge of \$21.44 per month (for a 1" meter).

For new customers with no winter month average the monthly rates are as follows:

| Wastewater Rates | | |
|-----------------------------------|---------|--|
| Single Family Monthly Service Fee | \$57.84 | |
| Multi-Family Monthly Service Fee | \$39.64 | |
| *Lift Station Monthly Service Fee | \$ 9.75 | *For customers in specific geographical areas. |

Commercial Accounts

Fees vary depending upon meter size and type of business. Wastewater charges are calculated monthly, based upon actual water usage. Call 408-779-7221 for more information or view on our website.

Low Income Discounts

Low income discounts are available for qualifying customers. Please call the Utility Billing Office at 408-779-7221 or email us at utilitybilling@morganhill.ca.gov for more information.

Fees/Costs/Billing Information

Water/wastewater bills are sent monthly.

A 1.5% penalty is assessed on all outstanding balances not paid by the delinquent date listed on the bill.

New and reactivating accounts or name changes: \$40 fee per request.

Same day service requests made prior to 3:00 pm: \$57 fee.

Same day service requests after 3:00pm or on weekends/holidays: \$116 fee.

Shut off notices are processed when an account becomes 10 days delinquent and a \$15 fee is assessed on your next bill.

The city is not responsible for mail delays.

New Account Turn On

Please ensure all faucets in the house are turned off. If there is any water movement through the meter at turn on, water will be shut back off. An appointment will then need to be scheduled for the technician to return and an additional call out fee of \$40 will be assessed.